

January 10, 2025

## Dear Member:

Thank you for your patience and cooperation during the renovation of our Solvay headquarters. We can't tell you how much easier you have made this challenging process.

The overall project is on time and on budget, and we're pleased to report that Phase II will begin on January 13. Beginning Monday, Relationship Specialists will assist you from a temporary work area located at the main entrance. The drive-thru will remain unchanged and the **ATM** will continue to be located in the Milton Ave entryway and available 24/7.

The next big next milestones will be switching to the new drive-thru in late January, re-opening the branch in mid-February and completing the project in early April.

Our goal has been to keep service disruptions to a minimum, but a few minor inconveniences may be inevitable during this phase. In addition to our Valley branch and Western Lights ATM (which takes deposits) other convenient ways to access your account are:

- Nearby fee-free ATMs and Co-Op Shared Branches (visit our website, text your zip code to 91989 or call 888.748.3266 for more locations)
- Online Banking or the ACMG Mobile and VISA apps for your smartphone
- ✓ **Bank by text** (enroll through Online Banking and text 454545)
- ✓ Bank by phone (call 800.463.1841)
- ✓ **Visit or contact us for help** (call 315.488.4433 or 800.634.9239 or e-mail support@acmgfcu.org)

Stay tuned for more good news to come during these exciting times for ACMG! Thank you again for your patience and, as always, for being a loyal member.

Sincerely,

Brian F. May President & CEO